



# CITY OF UPLAND DEPARTMENT NEWS

November December 2020

## CITY MANAGER'S MESSAGE

City departments continue to implement technology to optimize staff efficiency and to provide alternative service options for our customers, residents, and the business community. I want to take this opportunity to highlight Phase 1 of a recently implemented technology-based integrated platform in Development Services called the Citizen Self Service Portal (CSS).

Phase 1 of the CSS went live on February 1, 2021. This phase provides customers with the ability to remotely secure building division permits for basic Mechanical, Electrical, and Plumbing repairs for residential and commercial structures. The permits included under this phase are fixed fee and can be completely issued online.

Development Services staff is already working toward the implementation of the further workflow customer enhancements. These will be rolled out in phases throughout the 2021 calendar year and generally will encompass the following:

It is anticipated that Phase 2 will be operational March 2021 and will include the ability to create online

*(Continued on page 2)*



The City Manager's Office wishes to thank the Upland Veterans Monument Project Committee for once again organizing a beautiful tribute to our Veterans and families.



## CITY MANAGER'S OFFICE

### CITY MANAGER'S MESSAGE

(Continued from page 1)

inspection requests, view the inspection history for a current permit, and even view permit status and history for ALL permits issued after October 29, 2019. Phase 3 is expected to go live May 2021 and includes the submission of plans associated with residential additions, accessory dwelling units, garage conversions to habitable space, patio covers and decks, swimming pools, block walls, and commercial tenant improvements. Phase 4 is set for July 2021 and includes online plan submittal for new residential single and multi-family Dwellings and commercial industrial projects. (Note: Target operational dates are subject to change due to staff limitations and workload requirements.)

Permits issued at Phases 3 and 4 will allow plan submittal through the CSS for staff's review, approval, and issuance. At the time of permit issuance, staff will invoice the applicant through the CSS where the applicant will pay the permit fees online. Once the applicable fees are paid, staff will release the approved plans and issue the construction permit to the applicant using CSS. A complete service where business can be conducted completely online.

The new CSS Portal service will accelerate the approval of construction projects, allowing residents and businesses to get their projects done more quickly and easily. Reductions in staff time spent at the counter and on the phone will increase their availability to work on other important organizational goals.

Using technology to improve and expedite our delivery of services is another way the City of Upland is working for you!!

**City Manager Rosemary Hoerning, PE, PLS, MPA**



***The City of Upland 2020 Tree Lighting:*** *The Manager's Office collaborated with the Recreation Division and the IT Division to bring residents our first ever virtual tree lighting event. While we couldn't host the annual event in it's usual format, we were delighted to be able to continue the tradition. Bonus: the event is now available for all to enjoy on the City's YouTube Channel, along with the Veterans Day Ceremony and the 2020 State of the City.*



## CITY COUNCIL HIGHLIGHTS

In the months of November thru December, the Council took the following actions:

- Approved a Professional Services Agreement for the preparation of street and utility improvement construction documents for Alpine Street, Vernon Drive, and Palm Avenue.
- Awarded Bid No. 2020-05, Alley Reconstruction and Water Improvements to Gentry Brothers, Inc., and discussed which alleys would be repaired.
- Adopted Resolution No. 6571 authorizing procurement of a prefabricated modular restroom facility from the, "Public Restroom Company," to be installed east of Second Avenue and adjacent to the Pacific Electric Trail.
- Accepted the resignation of Robert Sanderson who served on the Personnel Board of Review.
- Approved the Mills Act contracts for nine historic properties.
- Adopted Resolution No. 6573 approving the Substantial Amendment No. 2 to the Community Development Block Grant FY 2020-2021 Annual Action Plan and authorized the City Manager to execute all necessary documents to implement the FY 2020-2021 CDBG-CV3 Plan in response to the CARES Act.
- Awarded Bid No. 2020-06, Project 9128, Replacement of 7.5 MG Reservoir and Water Improvements to Gateway Pacific Contractors, Inc.
- Approved Covid-19 Economic Assistance Program Guidelines for Upland Small Business Support: Rent Recovery Program.
- Adopted Resolution No. 6574 delegating authority to the City Manager to procure repairs to the Upland Library for CARES Act Infrastructure Projects approved by the County of San Bernardino, without giving notice for bids.
- Adopted Resolution No. 6575 reciting the facts of the General Municipal Election and the Special Municipal Election held on November 3, 2020, declaring the results and such other matters as provided by law. The newly elected Councilmembers, Treasurer, and Mayor took the Oath of Office.
- Heard presentations by Supervisor Hagman, Supervisor Rutherford, Monte Vista Water District Board President Sandra Rose, and Marco Lundgren on behalf on Senator Anthony Portantino, honoring Mayor Stone for her service to the City of Upland.
- Ratified the Mayoral Appointments for 2021, appointing Council Members and City Representatives to City Council committees and various City and regional committees.
- Ratified the appointment of Councilmember Rudy Zuniga as Mayor Pro Tem, term to expire in December 2021.
- Ratified the appointments of James Breitling, Monica Marroquin, and Don Osborne, to the City Council Advisory Committee, with terms to expire in December 2022; and ratified the appointments of Sandra Flores and Gary Schwary to the City Council Advisory Committee, with terms to expire in December 2024.



*The City Council Proclaimed  
Saturday, November 27, 2020 as  
Small Business Saturday*



## ADMINISTRATIVE SERVICES

### CITY CLERK'S OFFICE

**UMC Update:** The 14th supplement for the Upland Municipal Code was distributed to all departments in December. All departments should be sure to update their code books in a timely manner.

This supplement is current through October 2020. To check for code alerts (new codes) the internet edition of the code can be found on our website through the City Clerk's page, or at <http://www.qcode.us/codes/upland/>

**Certification of the November 3, 2020 General Municipal Election:** At a Special meeting of the City Council held on December 14, 2020 the City Council adopted Resolution No. 6575 reciting the fact of the General Municipal Election and the Special Municipal Election held on November 3, 2020, declaring the results and such other matters as provided by law. The results of the Council reorganization are as follows:

Mayor, Bill Velto, At Large

Mayor Pro Tem Rudy Zuniga, District 4

Councilmember Janice Elliott, District 2

Councilmember Carlos A. Garcia, District 3

Councilmember, Shannan Maust, District 1

Greg R. Bradley was elected to the office of City Treasurer.

Due to COVID-19 restrictions the administration of the Oath of Office to each newly elected official was not open to the public, but I can be viewed on our website at: <https://uplandca.gov/council-meeting-broadcasts>

### HUMAN RESOURCES



The Wellness Committee is happy to announce that this year the City of Upland is one of five cities to receive the "2021 Cities for Workforce Health Program" grant. The grant is awarded to cities that demonstrate a basic wellness program, readiness to initiate or further develop a worksite wellness program, and commitment to building the program's infrastructure and capacity. The grant provides the City with \$5,000 toward wellness programs and incentives and consultation time with a Wellness Program Expert.

The professional consultation from the Wellness Program Expert will be focused on how to develop our program further and provide us with ideas on how to help employees increase their knowledge on all aspects of wellness (intellectual, emotional, occupational, environmental, financial, spiritual, physical, and social).

Beginning in January the Wellness Committee has some informative and fun campaigns and challenges planned for employees. We will be planning a theme for each month and providing employees with wellness information around the

*(Continued on page 5)*

### New Hires & Promotions:

Jessica Anaya, Development Services Technician

Carly Gentry, Dispatcher I

Jenny Gutierrez, Dispatcher I

Olivia Lopez, Dispatcher I

Sheila Thomas, Senior Accountant

Brian Vogelesang, Information Technology Technician

Judith Von Boetticher, Payroll Technician

Stacey Guzman from Senior Administrative Assistant to Recreation Coordinator

## ADMINISTRATIVE SERVICES

**Benefits:** The City held its first annual Virtual Health Fair from Oct. 19, 2020 through Nov.20, 2020.

The event was a success and employees were able to get information on medical, dental, vision and other benefits on their computer in the comfort of their own home and they were able to revisit the tiles as many times as needed during the Virtual Health Fair.

Even though the City was not able to host an in-person Health Fair, employees were still able to participate in raffles during the event and win some great prizes. The winners of the Virtual Health Fair raffle prizes were:

**Elizabeth Chavez** and **Christopher Kivett** were selected for the Kaiser Tile for a \$25 E-card provided by Kaiser.

**Julian Chang** was selected for the MetLife Tile for \$25 E-card gift card provided by MetLife.

**Marsie Grady** was selected for the EyeMed Tile for a \$25 gift card provided by EyeMed.

**Ashley Deem** was selected for Lincoln Tile for a \$25 gift card provided by Lincoln Financial.

**Anthony Kabayan** was selected for the American Fidelity Tile for a \$25 gift card provided by AFA.

**Erin Myers** was selected for the Mass Mutual Tile Winner for a \$25 gift provided by Mass Mutual.

**Felipe Galvez** was selected for the Preventative Health Tile for a \$25 Amazon gift card provided by City of Upland.

**Phillip Estrada, Melecio Picazo** ,and **Lisa Turnbow** were selected as the overall winners for the Health Fair and have won a \$25 Snappy Gifts card.

**Congratulations to each of the winners!**

*(Continued from page 4)*

monthly theme. Stay tuned for more fun in the New Year!

Starting on November 11, 2020 and continuing through January 3, 2021, the Wellness Committee promoted the “Maintain, Don’t Gain” Program. The “Maintain, Don’t Gain” is an 8-week program that is designed to help employees stay focused on eating healthy and fitting exercise into their routine in order to keep off the extra holiday pounds.

Employees were sent a weekly article with tips on maintaining their weight during the holiday season. They were also provided with a personal weight tracking tool they can use to see how well they maintained their weight during this time.

The Wellness Committee is also pleased to announce Gabriel Santana as a new member!

**Annual Employee Recognition:** On December 17, 2020, Human Resources hosted the 1<sup>st</sup> Virtual Service Awards and Rideshare Program. Employees were sent a choice of 4 times slots that they could view a special Zoom Webinar and hear a holiday message from the City Manager and the bios of employees who have been serving the City of Upland read by City Council and Department Heads.

This year the finale of the Service Awards and Rideshare Program included the announcement of the Employee of the Year for 2021. This year there was a tie! Mark Carlos and Rocio Preciado were both recognized as the Employee of the Year for their commitment over and beyond their daily duties to the City of Upland.

*(Continued on page 6)*

## ADMINISTRATIVE SERVICES

(Continued from page 5)

All employees received a special thank you card with a \$10 gift card to The Habit Burger (support Upland business!) with a message encouraging employees to carpool, walk, bike or take alternative transportation to work. In addition to the thank you card, employees also received a special pin featuring Downtown Upland.



This year the City had an employee who has 35 years of service – **Sharon Hardin**! Human Resources had to order a special service pin just for her, because we had not given out a 35 year service pin before. Sharon was also presented with a special star plaque from the City for her years of dedication and service. Congratulations, Sharon!

The following employees were honored for their years of service and dedication:

<b>Sharon Hardin:</b>	35 years
<b>Keri Johnson:</b>	30 years
<b>Rosemarie Martinez:</b>	25 years
<b>Sonya Barber:</b>	20 years
<b>Monica Cox:</b>	20 years
<b>Susan Gutierrez:</b>	20 years
<b>Stacey Guzman:</b>	20 years
<b>Janis Rice:</b>	20 years

<b>Michael Boyle:</b>	15 years
<b>Christopher Delaney:</b>	15 years
<b>Gabriel Garcia:</b>	15 years
<b>David Dunn:</b>	10 years
<b>Jim Ligtenberg:</b>	10 years
<b>Richard Madrid:</b>	10 years
<b>Kyle O'Brien:</b>	10 years
<b>Rocio Preciado:</b>	10 years
<b>Mark Carlos:</b>	5 years
<b>Alexander Carrasco:</b>	5 years
<b>Samuel Courduff:</b>	5 years
<b>Patrick Cowan:</b>	5 years
<b>Shirley Feng:</b>	5 years
<b>Edward McCallon:</b>	5 years
<b>Erin Myers:</b>	5 years
<b>Anthony Ornelas:</b>	5 years
<b>Gabriel Santana:</b>	5 years
<b>Emily Saucedo:</b>	5 years
<b>Joshua Winter:</b>	5 years
<b>Jose Valencia:</b>	5 years

Employees who participated in ridesharing throughout the year were entered into a special drawing for Amazon gift cards paid for with Rideshare grant funding, and honored during the Zoom Webinar. The winners were:

<b>Norberto Ferreria:</b>	\$75 Amazon Gift Card
<b>Sharon Hardin:</b>	\$75 Amazon Gift Card
<b>Sonya Barber:</b>	\$25 Amazon Gift Card
<b>Andrew Poli:</b>	\$25 Amazon Gift Card

Thank you to everyone who volunteered to make this recognition special despite the challenges.

# ADMINISTRATIVE SERVICES

## FINANCE DIVISION

### Welcome our New, November/December 2020 Businesses!

Empowering Lives International	Non-profit Africa missionary service
Express Automotive and Tires	Automotive tire and repair service
Hermano Pedro Tarot	Tarot card and fortune teller service
Blue Sky Massage	Massage and acupuncture service
Floral Gallery Inc	Floral design store
Phung Insurance Agency	Insurance broker
Superior Home Health Care Services Inc	Home health care service
Floor Interior Services, Corporation	Floor covering installation
Hayes Manufactured Home Sales	Administration office/warehouse
Young Dental Health Center	Dental office
Craft Carve	Online craft supply warehouse
IE Wholesale 1	Wholesale non-durable goods
M & C Welding	Welding service
One Studio Dental Design, Inc.	Dental laboratories
Simplecar, Inc.	Used automotive dealer
A&K1 Auto Sale	Used automotive dealer
Thai Ivory Cuisine	Restaurant
Farmers Insurance	Insurance agency
Montana Affinity Clinic	Family medical practice
Movement Arts with Mari Gamans	Semi-private pilate classes
T-Mobile Leasing	Cellular phone service
ActMed Billing Solutions	Medical billing service
Fight Studio LLC	Juijitsu Instructions
Kisetsu LLC	Take out sushi preparation
Next Generation PCS	Cellular phone sales and service
Star Crab Restaurant	Seafood restaurant
Best Care Obgyn	Gynocology clinic
For Seasonz	Online clothing boutique
Miller Paneling Specialties, Inc	Wall panel installation
Rabassa Medical Supply	PPE medical supplies
Sudhir K Reddy MD	Medical office
Upland Grocery Outlet	Retail grocery store



### 10 Reasons to Shop Local

1. Great Local Businesses
2. Strengthen Local Economy
3. Support
4. Community Groups
5. Create Jobs
6. Get Quality, Convenient Service
7. Keep Our Community Unique
8. Encourage Local Prosperity
9. Reduce Climate Change Impacts
10. Put Your Taxes to Good Use

**LOVE LOCAL BUSINESS**

## IT DIVISION

The IT Division recently completed a successful full migration of the email system to Office 365, expanding service capability, providing more storage, and increasing security for City email.

Currently, we are in the process of redesigning the City intranet to implement a modern interface with more intuitive and efficient use of workflow information and documents.

Additionally, we are creating a custom Zoom webinar presentation to instruct staff in-house on how to prepare and execute public webinars, enhancing City outreach programs.



## ADMINISTRATIVE SERVICES

### Library

The Upland Library is full of energy and bluster as we bring exciting new grant-funded user improvements to our community! The library is OPEN for everyone to enjoy (but excuse our mess) as we construct new study rooms, modern self-checkout stations, bright and clean no-touch plumbing fixtures, and 40 brand new single-user study carrels when you can enjoy our soon-to-arrive brand new laptops and Chromebooks. Stay tuned for our next chapter as we re-imaging service in a new, safer way!



### Friends of the Upland Animal Shelter

As we look back on a difficult 2020 due to COVID-19, there are some really positive outcomes in terms of animal welfare. Our community continues to save many lives of homeless pets at Upland Animal Shelter. Nearly 94% of all animals that came into the shelter had positive outcomes, with 1,231 dogs, cats, rabbits and guinea pigs having been adopted from the Shelter in 2020. In addition, the number of animals that came into the Shelter during 2020 was significantly lower than in 2019. Cats and kittens were in higher demand at Upland Animal Shelter, so Friends of Upland Animal Shelter, in partnership with ASPCA, transferred 204 at-risk cats and kittens from their Pee-Wee Foster program to meet this demand and find them loving homes.

We continue to limit the number of volunteers in the shelter to limit the number of people inside the building due to COVID-19. The leads who continue to volunteer are making a major contribu-

tion to the well-being of the animals, and to help with the overall job of caring for the animals at the shelter. They help with many meet-and-greets with members of the public to help get animals adopted every day.

Friends of Upland Animal Shelter was able to hold Holiday Pet Portraits at 2nd Chance Thrift Shop while still maintaining social distancing guidelines. We hope you were able to stop by for a photo shoot!

Friends is partnering with A&G Electronics to host an E-Waste Collection Event at 2nd Chance Thrift Shop on Saturday, January 9th from 10 a.m. to 2 p.m. 2nd Chance Thrift Shop is located at 972 W. 9th Street.

Animal Control Officer Donna Hoos continues to work over and above her regular assigned hours to help wherever she's needed. In addition, we welcome Vyktoria Cunningham as part of the Animal Shelter team. She is filling in part-time as back up for animal control in the shelter.



# RECREATION AND COMMUNITY SERVICES

## RECREATION DIVISION



**Letters To Santa:** Recreation elves assisted Santa Claus in responding to approximately 75 letters sent from children

sharing their wants and wishes for the Holiday season. Children and those young at heart, whether good or bad, received a personalized response letter from Santa Claus just in time for the Big Day!

**Tree Lighting Ceremony:** As with all the other changes happening this year, the City also made some changes to the 2020 Annual Tree Lighting Celebration. On Monday, November 30th, the City held a virtual Tree Lighting Ceremony. The event was held in the courtyard, in front of the decorated tree, and was recorded for viewing on Spectrum channel 3, FIOS channel 26, and Facebook, until December 31st.

Mayor Debbie Stone and City Manager Rosemary Hoerning offered their holiday greeting, well wishes, and a brief overview of the year. Carols were performed, before and during the tree lighting, by Andy Watson and Nick Antonelli from Life Bible fellowship.

**Take and Make:** This year, to help celebrate the holidays, we teamed up with The Sawdust Factory for festive Take and Make Holiday Craft Kits. Participants registered and received either a bear, reindeer, or both, to paint and display.



**Christmas Adventure:** The Historic Downtown Upland Christmas Parade was cancelled this year, but thanks to the creativity and holiday spirit of the Cooper Regional History Museum and the Upland Chamber of Commerce, the fun continued this holiday season with The City of Upland Christmas Adventure. The Recreation and Community Services joined the fun by bringing Santa Claus down from the North Pole to greet the participants at the Gibson Senior Center. Children were invited to bring their letters to Santa and put them into Santa's own mailbox.



**Virtual Recreation & Resource Center:** Recreation and Community Services continues to offer the Virtual Recreation & Resource Center geared towards health, education, fun, and adventure! This Winter, we have spent time with Santa Claus in the North Pole, visited the City of Rancho Cucamonga to view the Thoroughbred Holiday Lights display, enjoyed Storytime With Mrs. Claus, and enjoyed Christmas carols with some of Disney's most beloved characters. We definitely have shared in a festive, virtual season!

[www.uplandca.gov/virtual-recreation-resource-center/](http://www.uplandca.gov/virtual-recreation-resource-center/)

## RECREATION AND COMMUNITY SERVICES

**2020 “Home For The Holidays” Home Decorating Contest:** This year, twenty-five Upland residents entered our “Home For The Holidays” Home Decorating Contest. This has by far been the most participation and best year ever, as Upland residents stepped up their game and outdid themselves! Recreation elves judged the twenty-five houses and selected their choice for each category: Musical Wonderland, Merry & Bright, Holiday Spirit, and Most Whimsical. After the initial voting took place, a “Fan Favorite” Facebook poll opened where residents were able to view photos and vote for their favorite from the four category winners. The final tally shows that approximately 650 individuals participated and voted for Fan Favorite. Congratulations to the De La Cruz Family for their Fan Favorite win! Thank You to all families for their impressive displays and for helping keep our community bright.



**Musical Wonderland  
& Fan Favorite:  
The De La Cruz Family**

**Merry & Bright:  
The Francis Family**



**Holiday Spirit:  
The Ewing Family**



**Most Whimsical:  
The Divine Family**





# RECREATION AND COMMUNITY SERVICES

## 2020 TURKEY TROT

2020 Virtual Turkey Trot 1K & 5K Run Walk was a great success. The event offered a Fun Run and Competition for participants. Each person received a swag bag, event shirt, and medal. There was 139 participants this year. In order to compete, participants raced during the week of 11/23 – 11/29 on the original Turkey Trot Course and used STRAVA App to record their time and location. We gave out 11 first place medals. Thank you to our sponsors reGen Recovery Center, California Optical, Kengraphics Printing and Lithography, J & G Advertising Specialties and Screen Printing, Alert Insulation, CNC Motors, and Upland High School Boys & Girls Cross Country Teams.





## RECREATION AND COMMUNITY SERVICES

### GIBSON SENIOR CENTER



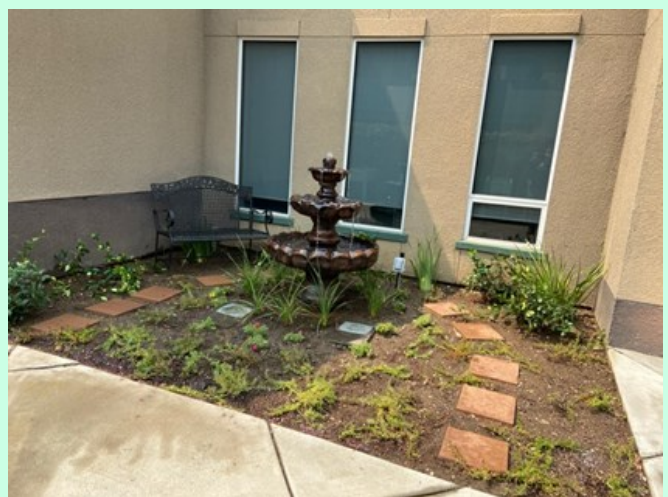
**Halloween Fun at Gibson** on Wednesday, Oct. 28th. Seniors had some spooky fun while picking up their meals at Senior Center. Seniors enjoyed some Halloween music and a chance to win some yummy treats and prizes.



**Thanksgiving Luncheon at Gibson** on Friday, Nov. 13th. Senior Center Staff served over 90 hot delicious take and go meals to seniors to celebrate the Thanksgiving holiday. The meals consisted of turkey, mash potatoes, vegetables, stuffing, roll, cranberry sauce and pumpkin pie. Each senior was provided a time slot to stop by and pick up their Thanksgiving meal. Seniors were very grateful. A Big Thank You to Roberta from FSA who cooked all the food.



**GIRL SCOUT SERVICE PROJECT:** Staff would like to Thank Elizabeth Moga from Girl Scout Troop #78394 for her wonderful addition to the Senior Center Courtyard. She earned her Gold Award by planting different herbs, plants and flowers in the outside patio area of the senior center. She also raised money to install a beautiful water fountain and bench. Many seniors that live in the apartments next door have commented on how wonderful the water sounds and how pretty everything looks.

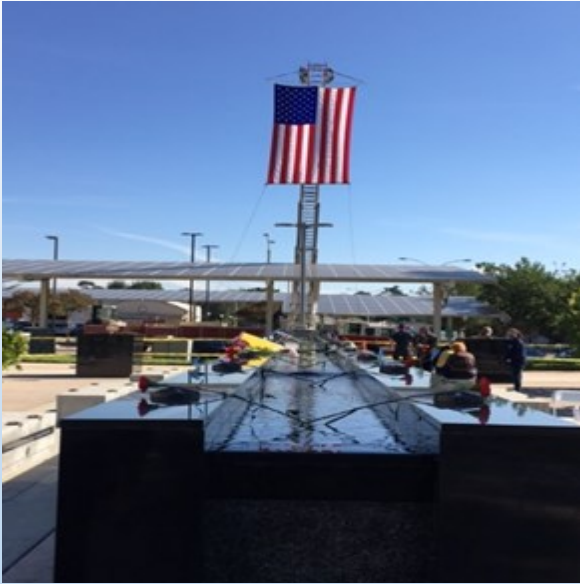




## RECREATION AND COMMUNITY SERVICES

### GIBSON SENIOR CENTER

**Veterans Day Celebration** was held on November 11<sup>th</sup> at the Upland Veterans Plaza. Social distancing, masks, and temperature checks were required at event. Thank you to the Upland Veterans Monument Committee for once again hosting this special event. Most of all, thank you to all who have served, all who are serving, and all who will serve. Your sacrifice and commitment is sincerely appreciated and will Never Be Forgotten. 🇺🇸



**Holiday Breakfast at Gibson** on Friday, Dec. 11<sup>th</sup>. Seniors enjoyed a delicious take and go breakfast from IHOP. Meals included pancakes, sausage, fruit, cinnamon roll, and orange juice. Over 70 seniors were served and were provided a time slot to stop by and pick up their breakfast. Thank you Upland IHOP for donating the delicious pancakes and Cucamonga Valley Medical for donating fruit and orange juice!





## PUBLIC WORKS DEPARTMENT

**WINDSTORM CLEANUP:** Public Works Operations Crews spent several weeks cleaning up after the October Windstorm which toppled several trees and caused extensive damage around the City.



**STREET REHAB AT 7TH & HARRINGTON:** Public Works Crews completed a rehabilitation of 7th & Harrington which included new sewer manholes, new water main, new fire hydrants, replacing concrete sidewalks, & curbing asphalt removal, base paving, rubberized top cap, new striping, thermoplastic crosswalks, and new fencing.



**Public Works Crew Finishes New Public Restroom in Downtown:** Those who walk and bike along the Pacific Electric Trail may have noticed a little construction occurring lately near Second Avenue. The City was able to secure funding to install a modular restroom facility for those who frequent the trail as well as those who choose to shop in downtown Upland. While the restroom looks complete on the outside, we are still working on some finishing details before it can open to the public. If all goes well, we anticipate opening sometime in January 2021. Special thanks go to all the Public Works staff from Operations, Water and Sewer Divisions for providing the hard work needed, such as water subbase with sewer service lines and entry flat work to get this project completed quickly. Without their dedication, this project could not have been completed in such a short time period.





## DEVELOPMENT SERVICES

### PLANNING COMMISSION ACTIONS – NOVEMBER 18, 2020

Approved a Conditional Use Permit to allow a mortuary located within an existing commercial/industrial building located at 4 N. Central Avenue.

### PLANNING COMMISSION ACTIONS – DECEMBER 9, 2020

Denied a Development Plan to allow a 92,275 square foot warehouse building and associated development improvements on 4.8 acres located at 2068 W. 11TH Street, in the Light Industrial zoning district.

Approved a Development Plan to allow a seven-story, 60-unit luxury condominium development over 2 levels of subterranean parking on 1.28 acres at 1160 E. 19th Street in The Colonies Specific Plan Area.



## DEVELOPMENT SERVICES

**FORD OF UPLAND:** On November 21, 2020, the new Ford of Upland dealership opened its doors to the public. The new dealership is located at 1300 E. 20th Street in The Colonies Specific Plan Area. In addition to selling and leasing vehicles, the new dealership has an expansive showroom, a parts department, a state-of-the-art service department, and new car delivery services.



**NEW MEDICAL BUILDING PROPOSED:** A new 3,475 square foot commercial medical office building is being proposed at 185 E. 7th Street. The lot is located at the northwest corner of the intersection 2nd Avenue and 7th Street and has been vacant for many decades. The proposed project was submitted by Doctor Victor Campos, General Medicine, and will be a new Urgent Care facility designed to give better attention and care for patients, as well as to bring a more accessible medical facility for residents.





## DEVELOPMENT SERVICES

### Historic Downtown Upland is Getting a Public Restroom!

The City of Upland continues to expand its Downtown Upland infrastructure improvement program to transform Downtown into a viable economic center in the City. In the latest development, Public Works, in collaboration with the Development Services Department, has secured a premanufactured restroom and installed it at the eastside of Second Avenue just north of the Upland Bike Trail. This new public restroom has two individual ADA compliant separate restroom stalls with exterior sinks and hand washing basins to encourage cleanliness and sanitation. The exterior of the restroom structure is covered in a decorative river-rock veneer with a metal corrugated roof lending to the historic aesthetics of Downtown.

The restroom will serve the public from dawn to dusk primarily to prevent illicit activities and reduce vandalism. The restroom is a welcomed and long-awaited amenity for Downtown merchants that have been requesting the City to provide public restroom facilities in Downtown and an equally welcomed amenity for bikers on the trail that may need a pitstop along their route. The public restroom will be incorporated into the design of the upcoming urban public space (pocket park) which will be located between Third Avenue and Second Avenue along the Upland bike trail, which is currently in the design concept phase. Once completed, the urban public space will serve as a focal point for downtown events and as a quasi-trailhead for the Upland Bike Trail.





# POLICE DEPARTMENT

## ADMINISTRATION HIGHLIGHTS:

If you have concerns about the regional stay at home orders and complaints about compliance, please report those concerns to the San Bernardino County Health Department at (909) 387-3911. They are the agency responsible for addressing such complaints.

The Upland Police Department administration continues to focus energy on preparing for and responding to the COVID-19 pandemic as it impacts the City of Upland and the surrounding area. As the situation develops and changes the response of the Police Department also changes.

Some of the measures currently in effect to address COVID-19 include:

- Police lobby closed to non-essential business – RESTRICTION REINSTATED.
- All reports are taken by phone or online whenever reasonable to do so.
- Whenever possible, people are asked to step outside to speak to officers on calls for service.
- All employees wear masks when in contact with other people.
- Field personnel wear PPE (personal protective equipment) over and above masks as appropriate for particular calls for service.
- The occupancy load of some rooms in the Police Department have been temporarily reduced.
- Training classes and other non-essential group gatherings have been postponed.
- Where possible, internal meetings are conducted virtually.
- Vacations and other time off have been cancelled since mid-March and will remain canceled until further notice. - LEAVES HAVE BEEN REAUTHORIZED CONSISTENT WITH NORMAL POLICY
- Shifts have been realigned to quarantine each shift from the others – RESTRICTION REINSTATED.

**Year to Date Part I Crimes - 1/01/20 - 12/12/20**

Crime Types	2019	2020	Difference 2019/2020	% Difference 2019/2020
Homicide	3	1	-2	-66.67%
Rape	18	16	-2	-11.11%
Robbery	103	106	3	2.91%
Agg. Assault	187	266	79	42.25%
<b>Total Violent Crimes</b>	<b>311</b>	<b>389</b>	<b>78</b>	<b>25.08%</b>
Burglary - Commercial/Other	191	210	19	9.95%
Burglary -Residence	165	130	-35	-21.21%
Burglary/Thefts from Vehicle	480	538	58	12.08%
Larceny	730	519	-211	-28.90%
GTA	249	257	8	3.21%
Arson	9	5	-4	-44.44%
<b>Total Property Crimes</b>	<b>1824</b>	<b>1659</b>	<b>-165</b>	<b>-9.05%</b>
<b>Grand Total</b>	<b>2135</b>	<b>2048</b>	<b>-87</b>	<b>-4.07%</b>
<b>2020 Totals reflect approved reports only</b>				

Statistics are Preliminary and Subject to Further Analysis and Revision



## POLICE DEPARTMENT

### OPERATIONS DIVISION HIGHLIGHTS:

On 10/22/20 at about 11:15 PM, patrol officers responded to the 1500 block of N. Benson Ave. regarding a single vehicle traffic collision. Upon officers arrival they found an unresponsive 19-year-old female who had been ejected from the vehicle. She was pronounced deceased at the scene. She had been driving north on Benson Ave. when she left the roadway and collided with a tree. The traffic division responded and took over the investigation.

On 10/22/20 at about 5:30 PM, officers responded to the 100 block of S. Mountain Ave. for a subject checking door handles. Officers contacted a subject who started to run from officers. The officers began to grab the subject's wrists to detain him. A knife was seen up the subject's sleeve. Officers disengaged and the subject continued to run. A K9 arrived and was deployed. While taking the subject into custody he tried striking the K9 using the hand with the knife. Officers were able to disarm the subject and he was taken into custody and charged with weapons violations, resisting arrest and attempting to harm a police dog.

On 10/26/20 around 1:31 PM, a subject entered a business in the 100 block of South Mountain Ave. The subject walked around the counter and approached the clerk demanding to know where the safe was. At the same time, the suspect brandished a firearm and pointed it at the clerk. The clerk told the suspect there was no safe, so the suspect pressed the button on the cash register causing it to open. The suspect took \$450 in cash and \$50 in lotto scratchers. The suspect was in and out of the business within 1 minute. Before leaving, the suspect ordered the clerk to count to 100 before getting up off the floor. The clerk got up within 2-3 minutes after hearing the suspect exit the business and called the police.

On 10/28/20 at about 12:58 PM, UPD officers were

sent to the 1700 block of North Vallejo Way for an in-progress theft. A witness saw the suspect enter the neighbor's property and leave with the neighbor's bicycle. He followed the suspect as the suspect left the scene and continued to follow him until officers arrived. When the officers exited the vehicle, the suspect walked away from them and reached for his waist band. He pulled out a silver-colored knife and briefly pointed it in the direction of the officers before throwing it away from him. Officers were able to gain control of the suspect, force him to the ground, and place him in custody.

On 11/6/20 at about 1:41 AM, officers conducted an occupied vehicle check in the 400 block of W. Foothill Blvd. The vehicle was a reported stolen vehicle and fled from officers. The subject lost control of his car as he attempted to enter the 60 freeway from Euclid Ave. The driver fled on foot and was apprehended by K9 Timur. The suspect was on parole for residential robbery and was booked for felony evading.

On 11/9/20 at about 11:33 AM, a military Hummer was taken from the US Army Reserve center in the 1200 block of E. 7th ST. At 1230 PM Pomona PD located the vehicle and went in pursuit in the area of San Antonio and Kingsley. The suspect fled from the vehicle in the same area and was arrested when he tried to run back into his house. The vehicle was recovered and released to military personnel shortly after the recovery. Pomona PD is currently seeking federal charges against the suspect.

On 11/09/20 at about 12:24 PM, a subject went into the store in the 1400 block of E. Foothill Blvd. and stole a "3 pack" of Modelo beer and exited the front of the store without paying. The victim store clerk ran out the back door to stop the suspect. When he reached the back-parking lot, he lost his footing and fell. Another subject came from the front of the store and pointed a black handgun at

*(Continued on page 20)*



## POLICE DEPARTMENT

(Continued from page 19)

the victim. A third subject was parked in the rear parking lot waiting for the suspects in a vehicle. The suspects got into the get-a-way vehicle and the vehicle was last seen southbound on Grove Ave.

On 11/19/20 at around 7:30 AM, the Upland Police Department began receiving calls of shots being fired in the area of Washington Blvd. and 10th Ave. An investigation revealed that two males got into an argument about one subject being in the car of the other subject's ex-girlfriend. They drove off and the vehicles drove erratically through the city. At Campus Ave. and Washington Blvd., the subject with the ex-girlfriend fired two rounds at the male. At 11th Ave. and Washington Blvd., the subject fired five more shots. Nobody was struck by the bullets. This subject who fired the gun was identified and later taken into custody by SIU.

On 11/24/20, an officer discovered at least four cars had been burglarized on San Antonio Ave. south of Foothill Blvd. A Jeep Wrangler left the area as the officer discovered the crime. He radioed to another unit to check for the Jeep. That Jeep was located pulling into a local hotel. The vehicle was occupied by three females who were detained. The Jeep they were driving was a reported stolen vehicle. The suspects were found to have broken into eight vehicles. Property from the burglaries was in the Jeep. The three suspects were booked for burglary and possession of stolen property.

During the evening of 12/3/20, three separate vehicle vs. pedestrian traffic collisions occurred, all resulting in the death of the pedestrian. The first occurred around 5:25 PM in the 600 block of N. Mountain Ave. when a pedestrian was struck in the N/B lanes of Mountain Ave. The second occurred at 7:30 PM when a pedestrian was crossing Central Ave. south of Foothill Blvd. was struck. The pedestrian was taken to a local hospital where he later

died from his injuries. The driver fled the scene of this collision but was followed by a witness. The suspect vehicle was located but the driver was not. The third collision occurred around 8:45 PM when a subject was walking in the eastbound lanes of 1300 E. Foothill Blvd. He was struck by a vehicle in traffic lanes. The pedestrian was transported to a hospital, but he did not survive the collision. The Upland PD traffic division is investigating all three collision.

Also on 12/3/20 at about 8:23 PM, a residential burglary occurred in the 1700 block of N. 1st Ave. While the victims slept, they heard voices inside their residence. Two suspects had entered the house through a smashed rear glass sliding door. The suspects were in the process of ransacking the home. The victims were able to scare off the suspects who fled to a waiting car. As the car was driving away the 70-year-old victim fired three shots at the vehicle with a .357 revolver. The suspects were not identified.

### Calls for Service by Priority 1/01/20 - 12/12/20

	YTD -2019	YTD - 2020	% of Difference from 2019 - 2020
TRAFFIC/SUBCK/VEHCK	14599	7669	-47.47%
All other	57289	53152	-7.22%
Total	71888	60821	-15.39%
Priority 1	1425	1393	-2.25%
Priority 2	29032	26745	-7.88%
Priority 3	4947	4534	-8.35%
Priority 4	6124	5742	-6.24%
Priority 5	27230	19632	-27.90%
Priority 6	1984	1775	-10.53%
Priority 7	118	75	-36.44%
Priority 8	1028	925	-10.02%
Total	71888	60821	-15.39%





## POLICE DEPARTMENT

### INVESTIGATIONS DIVISION HIGHLIGHTS:

Detectives learned of an armed robbery and immediately started working the case. Surveillance footage was reviewed and a license plate on the suspect vehicle was obtained. Through multiple police databases, detectives were able to track the vehicle to a motel in the City of Stanton. OCSO Stanton Station deputies were notified and assisted by locating and keeping eyes on the vehicle while UPD's Special Investigations Unit responded. Both suspects were stopped in the vehicle and arrested. A BB gun, stolen lotto tickets, and the suspect's clothing during the robbery were located. The District Attorney's Office filed charges on both subjects.

On 11/9/20 at 12:24 PM, three suspects parked their vehicle behind a liquor store located on the southwest corner of Foothill Boulevard and Grove Avenue. One of the suspects entered the business, stole beer, and was chased by two store employees. Once the suspect with the beer reached the alleyway behind the business, a second suspect pointed a handgun at the clerks to stop them. The third suspect, a female, pulled her vehicle up to the two male suspects, allowed them to get in, and sped off. UPD later learned that Ontario PD had an armed robbery on this same day involving the two male suspects. Through joint collaboration between departments, the suspects were identified and all three were apprehended in the City of Ontario. The gunman in

both robberies was on felony probation and in possession of a loaded handgun when arrested.

On 10/15/20, Officers responded to an apartment complex in the 1500 block of W. 8th street regarding a 2 year old child that just drowned in a bathtub. Officers arrived on scene and immediately began CPR. UPD detectives responded and took over the investigation. The child was ultimately flown to a nearby hospital where live saving measures were continued for several days, however, the child passed away. The case was presented to the District Attorney's Office and child neglect charges were filed against the mother.

On 11/19/20 at approximately 0700 hours, officers were dispatched to a shooting that occurred in the area of 11th Avenue and Washington Boulevard. UPD detectives responded and took over the investigation. It was learned the male suspect shot rounds from his moving vehicle at another male driver who was following him. Once in the area of 11th Avenue and Washington Boulevard, the suspect exited his vehicle and again shot at the driver who was still following him. The suspect was identified as a gang member who was on active probation. The UPD Special Investigations Unit (SIU) located the suspect in Rialto where he was placed under arrest; the suspect and another male with him were found to be in possession of loaded firearms. Both were booked on several felony charges.

### RECORDS DIVISION HIGHLIGHTS:

Due to COVID-19 some Records services are not available. Please call (909) 946-76224 before coming to the Upland Police Department to confirm the particular Records service you need is available.

**Message:** *Anyone with questions about COVID-19 please contact the San Bernardino County Health Department at 909-387-3911.*



## POLICE DEPARTMENT

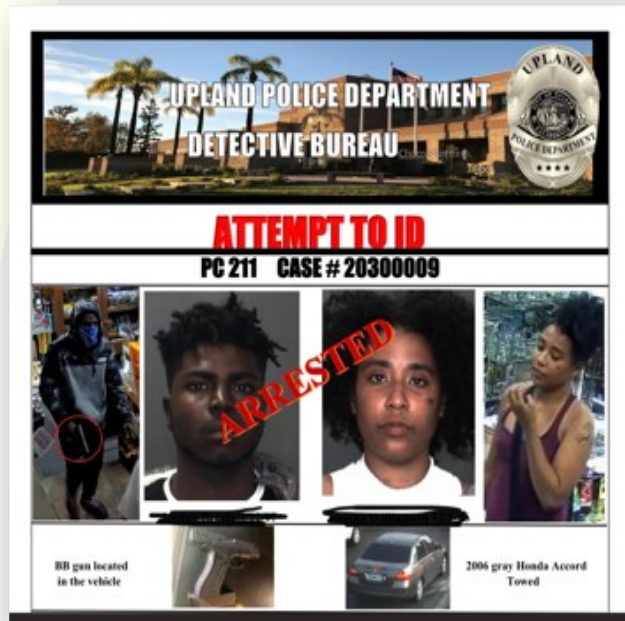
### SPECIAL INVESTIGATIONS UNIT (SIU) HIGHLIGHTS:

On 11/4/20, SIU began investigating an armed robbery that occurred at a smoke shop in Upland. During the investigation, a vehicle was identified and was later located in the City of Stanton. SIU responded to Stanton, along with the Orange County Sheriff's Department and located the two suspects. Some of the stolen property and the firearm used during the robbery was recovered.

On 11/17/20, SIU was working proactive patrol in the City of Upland. The Pomona PD Major Crimes Task Force was riding with UPD personnel assisting

us. A traffic stop was attempted on a vehicle and a pursuit ensued. The pursuit traveled through 5 cities before the suspect crashed his vehicle and fled on foot across Interstate 10. He was captured and a loaded firearm was recovered from inside the vehicle.

On 11/24/20, SIU investigated a shooting that occurred near Campus Ave. and Washington Blvd. The suspect was identified, and SIU conducted surveillance on him. The suspect was captured, and two handguns were recovered from the vehicle.





## POLICE DEPARTMENT

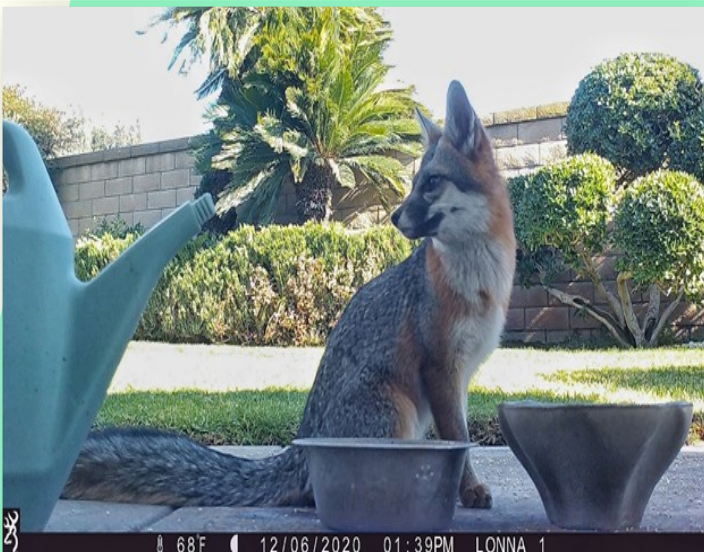
### ANIMAL SERVICES:

On December 4, 2020, Upland Animal Services received a call from a resident advising that his elderly neighbor has been contacting him about coyote pups in her yard. He stated that he had gone over there several times and the last time he went; he had seen them. The officer responded to the residence and contacted the reporting party. The gentleman showed the officer where the neighbor lived. The officer spoke to the resident and got permission to set up a trail camera for the weekend. Trail cameras take pictures or videos of wildlife while you aren't around. The camera is triggered by motion and stores the pictures on the SD card for later viewing. The officer has used her trail camera in the past assisting residents in seeing if they have wildlife living under their house. The use of the trail camera will show if anything is entering or exiting the crawl space and its use keeps everyone safe.

On Monday, December 7, 2020, the officer retrieved the trail camera from the residence. The homeowner stated that she had not seen the animals at all that weekend. After looking through the 10,000 pictures on the SD card, it was discovered that the coyote pups that the resident was seeing, were a pair of Grey Fox.

Grey fox is the smallest member of the Canidae family and are omnivores, widespread throughout North America. Grey fox typically weighs 8-15lbs, sometimes as much as 20lbs. The Grey fox is considered a beneficial animal by many biologists, ecologists, and naturalists. They play an important role in the ecosystem by helping to maintain the balance between predator and prey. They Grey fox is a solitary hunter and eats berries, nuts, birds, insects, rabbits, and other rodents.

**An interesting fact about the Grey fox, it is the only canine that can climb trees.**





# SAN BERNARDINO COUNTY FIRE & EMERGENCY MANAGEMENT



Incident Type	Incidents
Vegetation Fire	8
Structure Fire	9
Vehicle Fire	9
Other Fire	28
Investigation/Alarm	79
HazMat	17
Medical	1,016
Public Service	34
Traffic Collision	82
Traffic Collision with Extrication	5
Totals	1,287

## Community Events:

Members of the San Bernardino County Battalion 1 Fire Department attended the following training and Upland Community Events:

### Station 161

- 11-11-20, Upland Veterans Plaza Event
- 12-9-20, Birthday Drive -By
- 12-12-19, MT161 participated in the SAH Christmas Parade

### Station 163

- 12-19-20, Birthday Drive-By
- 11-21-20, Home Depot provided lunch to the Battalion Stations. (Lucille's)

### Station 164

- 12-12-20, Colonies Holiday Miracles Event @ Kohl's
- 12-22-20, In & Out providing lunch to the Battalion Stations

*All other Community events cancelled due to COVID-19*

## EMERGENCY MANAGEMENT

### In the month of November San Bernardino County COVID-19 case data:

Confirmed COVID-19 Cases 81,328  
COVID-19 Associated Death 1,125  
COVID-19 tests Conducted 990,238  
COVID-19 Positivity Rate 8.21%

### COVID-19 TESTING:

All public testing locations are free and open to any San Bernardino County residents, regardless of whether they are experiencing symptoms; however, appointments are still required.

For a list of testing sites in San Bernardino County visit:  
[www.sbcovid19.com/testing-sites/](http://www.sbcovid19.com/testing-sites/).

On November 16th, the State announced that it is pulling the emergency brake in the Blueprint for a Safer Economy.

On November 16th, the State updated the guidance for face coverings:

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/guidance-for-face-coverings.aspx>

On November 19th, the State issued a limited Stay at Home Order limiting non-essential work, movement, and gatherings to stop between 10 pm and 5 am daily, for counties in the purple tier. Order will remain in effect until 5 am on December 21, 2020.

On November 20th, the State announced the opening of the California Rebuilding Fund to help impacted small businesses

*(Continued on page 25)*



# SAN BERNARDINO COUNTY FIRE & EMERGENCY MANAGEMENT

(Continued from page 24)

rebuild from the economic crisis and keep local economies strong. All interested small business owners can apply for a loan at [www.CALoanFund.org](http://www.CALoanFund.org).

City of Upland has partnered with San Bernardino County Department of Public Health and for COVID-19 testing at the Gibson Senior Center.



On November 30th, the State announced immediate assistance for businesses impacted by COVID-19 including temporary tax relief and \$500 million in grants.

<https://www.gov.ca.gov/2020/11/30/governor-newsom-announces-immediate-assistance-for-businesses-impacted-by-covid-19-including-temporary-tax-relief-and-500-million-in-grants/>

Grant Assistance for Small Businesses will be available here: <https://business.ca.gov/>

## In the month of December San Bernardino County COVID-19 case data:

Confirmed COVID-19 Cases: 151,113  
COVID-19 Associated Deaths: 1,323  
COVID-19 Test Conducted: 1,429,721  
COVID-19 Positivity Rate: 10.57%

**County Care & Shelter:** The Homekey program for homelessness Administered by the California Department of Housing and Community Development (HCD) will partner with local entities to acquire and rehabilitate a variety of housing types, including (but not limited to) hotels, motels, vacant apartment buildings, and residential care facilities in order to serve people experiencing homelessness or who are also at risk of serious illness from COVID-19.

The California Project Roomkey had a total of 84 residents in 9 motels in San Bernardino County with 8 residents at the Glen Helen trailers.

The County Skilled Nursing Facility Taskforce responded to approximately 291 facilities ranging in size from 46-100+ bed capacity.

## PHASES OF VACCINE ALLOCATION

### PHASE 1

#### Phase 1a "Jumpstart Phase":

- High-risk health workers
- First responders

#### Phase 1b:

- People of all ages with comorbid and underlying conditions that put them at significantly higher risk
- Older adults living in congregate or overcrowded settings

### PHASE 2

- K-12 teachers and school staff and child care workers
- Critical workers in high-risk settings—workers who are in industries essential to the functioning of society and at substantially higher risk of exposure
- People of all ages with comorbid and underlying conditions that put them at moderately higher risk
- People in homeless shelters or group homes for individuals with disabilities, including serious mental illness, developmental and intellectual disabilities, and physical disabilities or in recovery, and staff who work in such settings
- All older adults not included in Phase 1

### PHASE 3

- Young adults
- Children
- Workers in industries and occupations important to the functioning of society and at increased risk of exposure not included in Phase 1 or 2

### PHASE 4

- Everyone residing in the United States who did not receive the vaccine in previous phases

sbccovid19.com | 909.387.3911



COVID-19 Response

**Vaccination:** The County has established the SB County Vaccination Task Force and produced a COVID-19 Standard Operating Guide to ensure the ability to distribute the vaccine as efficiently and effectively as possible.

The County has also launched a [vaccine-specific information webpage](#) that shares up-to-date information where we are in the different phases of the vaccine distribution, as well as critical FAQs and other resource links.